



Ryan P. Taylor  
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DT 01-006

March 25, 2011

Ms. Debra A. Howland  
Executive Director & Secretary  
New Hampshire Public Utilities Commission  
21 South Fruit Street  
Concord, NH 03301-2429



**Re: Northern New England Telephone Operations LLC d/b/a FairPoint Communications – NNE (“FairPoint”), Performance Assurance Plan**

Dear Ms. Howland:

Pursuant to the New Hampshire Performance Assurance Plan (PAP), Competitive Local Exchange Carriers (CLECs) billing credits for FairPoint Communications’ performance not meeting the established performance standards may be subject to a doubling of penalty dollars in the Mode of Entry (MOE) service segment.

The MOE billing credits, as reported in monthly PAP reporting for the months of March 2009 through June 2010, did not include the doubling of penalty dollars as required pursuant to the requirements in the PAP. Beginning July 2010, FairPoint Communications was no longer subject to the doubling of penalty dollars associated with the criteria of missed performance standards in the MOE service segment.

The total penalty dollars which have been added to the MOE for doubling of penalty payments is \$ 9,506,340.

Please do let me know of any questions or concerns regarding this issue as I can be reached on 603-656-8102 or by email at [ryan.taylor@fairpoint.com](mailto:ryan.taylor@fairpoint.com).

Please acknowledge receipt of this letter and its enclosures by signing or stamping and dating the receipt copy of this letter. Please let me know of any questions or concerns.

Sincerely,

Ryan P. Taylor

Cc: Teresa Rosenberger